



*Stronger Together, United We Will Prosper.*

March 18, 2020

Dear Valued Customer:

We here at the Ryan Industries family sends out this message with warm wishes and hopes that you are holding up during these uncertain times. With many industries being hit hard with closures to help prevent the spread of Coronavirus COVID-19, we are all looking for alternative delivery methods for providing people with the products they still need.

Ryan Industries is standing by to help our customers through the coming months. At this time our supply chain is not disrupted and we have a supply of various materials on hand. Business is *mostly* as usual, we can still provide all our normal services, but we are taking measures to insure the health of our employees.

- We are stepping up our facility cleaning and employees are increase handwashing as recommendation by the CDC, and we are closely monitoring CDC guidelines.
- All deliveries, both inbound and outbound, including parts are being managed in a no-contact protocol.
- We ask that our customers email or call us with projects instead of coming by the shop. Drawings can be emailed or faxed to 503-640-3846. If you do need to come by to drop off or pick up projects, we ask that you practice social distancing and a no-contact protocol (no handshakes, fist bumps etc.) If you need to contact us by text or video chat, that can be arrange if you call or email us first. Face to face connections are still important. We will be using the Google Duo app for video chat and we ask that you download that app.
- To ensure the safety of our employees and their family members, we are curtailing all travel by our employees and onsite visits for the foreseeable future.

We are all in this together and we look forward to continue to be your partner in fabrication during this uncertain time. Should you need to contact us, you can still call our office at 503-640-9200 email me at [info@ryanind.com](mailto:info@ryanind.com) We will be putting out futures updates via our Instagram account [@ryan\\_industries\\_inc](https://www.instagram.com/ryan_industries_inc) so please follow us. You can also access our Instagram feed from the Gallery page on our website.

Wishing all of you good health and extending a virtual handshake or fist bump.

Sandra Ryan  
Vice President  
Ryan Industries, Inc.

